# WELCOME TO BIT ACCESS ECOSYSTEM



BIT ACCESS (BIT)
Token Name

## **PRIVACY POLICY**

Effective Date: December 4, 2024

Jurisdiction: Cebu City, Cebu, Philippines, 6000

At BIT Access, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines the types of personal data we collect, how we use it, how it is protected, and your rights regarding your personal information under the jurisdiction of Cebu City, Cebu, Philippines. By accessing or using our services (collectively referred to as the "Services"), including the BIT Access platform, website, mobile applications, token presales, and related offerings, you agree to the terms and conditions of this Privacy Policy.

#### 1. Information We Collect

We collect various types of personal and transactional data to provide our services effectively. This includes, but is not limited to, the following:

### 1.1 Personal Information

When you register, engage with, or make purchases on the BIT Access platform, we may collect the following types of personal data:

Account Registration Information: Full name, email address, phone number, date of birth, country of residence, and other necessary identification details.

Know Your Customer (KYC)/Anti-Money Laundering (AML) Information: Government-issued ID numbers, tax identification numbers, proof of address, and biometric data (if applicable), to comply with regulatory standards.

Communication Data: Email correspondence, chat logs, support tickets, and other forms of communication between you and BIT Access support.

#### 1.2 Transaction Data

Payment Data: Credit card numbers, cryptocurrency wallet addresses, transaction history, payment methods (including fiat or crypto), and transaction status.

Token Data: BIT tokens held, token transactions, wallet addresses, and history of interactions within the ecosystem (e.g., purchases, staking, airdrops, rewards).

## 1.3 Usage and Technical Information

Log Files: IP address, browser type, operating system, referral pages, timestamps, pages visited, search queries, and user interactions with our platform.

Cookies and Tracking Technologies: We use cookies, web beacons, and other tracking technologies to enhance functionality, improve user experience, analyze usage, and support our marketing efforts.

## 1.4 Third-Party Data

We may receive personal information from third-party sources, such as blockchain data aggregators, payment processors, or analytics services, to enhance your user experience.

#### 2. How We Use Your Information

We use the information we collect for several purposes, including but not limited to the following:

## 2.1 Service Delivery

Account Management: To create, maintain, and manage your account on the BIT Access platform.

Transaction Processing: To facilitate the purchase, sale, and exchange of BIT tokens, as well as process rewards and loyalty incentives.

KYC/AML Compliance: To verify your identity and ensure compliance with legal regulations, such as Anti-Money Laundering and Know Your Customer requirements.

## 2.2 Communication and Support

Customer Support: To respond to your inquiries, resolve issues, and provide assistance with transactions or platform usage.

Notifications and Alerts: To send you important updates regarding your account, platform changes, token presale details, and system maintenance.

## 2.3 Marketing and Promotions

Targeted Advertising: We may use your information to show personalized advertisements or promotions within the BIT Access platform or third-party sites (e.g., Google, social media platforms).

Promotional Emails: We may send you email communications regarding token presales, upcoming events, platform updates, and new features. You can opt out of such communications at any time.

## 2.4 Platform Improvement

Data Analytics: To analyze trends, monitor platform performance, and improve service offerings.

Security and Fraud Prevention: To ensure the security of your account and protect against fraud, cyberattacks, and other unauthorized activities.

## 2.5 Legal Compliance

Regulatory Obligations: To comply with Philippine laws, regulations, and legal processes, including KYC, AML, and data protection regulations.

### 3. Sharing Your Information

We do not sell or rent your personal information to third parties, but we may share it in the following circumstances:

## 3.1 Service Providers

We may share your information with third-party vendors who help us operate and deliver the BIT Access services, such as:

Payment processors, cryptocurrency exchanges, and custodians.

IT services, security providers, and data hosting companies.

Marketing and advertising partners.

These third parties are bound by confidentiality agreements and can only use your information for the purposes described in this Privacy Policy.

## 3.2 Legal and Regulatory Compliance

We may disclose your personal information if required to do so by law or in response to a valid legal request (e.g., government investigations, subpoenas). We will comply with all applicable laws in Cebu City, Cebu, Philippines, and cooperate with regulatory authorities where necessary.

### 3.3 Business Transactions

In the event of a merger, acquisition, or sale of assets, your personal data may be transferred as part of the transaction. In such cases, we will provide notice to you if your personal data is transferred to a new entity.

## 3.4 Public Information

Certain information may be publicly visible as part of your activity within the BIT Access Ecosystem (e.g., transaction history, participation in public forums).

#### 4. Data Retention

We will retain your personal data for as long as it is necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law. After this period, your personal data will either be securely deleted, anonymized, or archived, depending on its nature.

### 5. Data Security

We implement robust security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. These measures include:

Encryption: All sensitive data (e.g., payment information, passwords) is encrypted during transmission using secure protocols such as SSL/TLS.

Access Controls: We limit access to personal data to authorized personnel only, who are trained to handle your data securely.

Two-Factor Authentication (2FA): We encourage the use of two-factor authentication to protect your account from unauthorized access.

However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

## 6. Your Rights and Choices

Under the laws of Cebu City, Cebu, Philippines, you have the following rights regarding your personal data:

#### 6.1 Access and Correction

You can request access to your personal data, as well as correct or update inaccurate or incomplete information.

#### 6.2 Deletion

You may request the deletion of your personal data when it is no longer necessary for the purposes outlined in this Privacy Policy, subject to certain exceptions required by law.

## 6.3 Opt-Out of Marketing

You can opt out of receiving marketing communications from us by clicking the "unsubscribe" link in our emails or by adjusting your account preferences.

### 6.4 Data Portability

You have the right to request a copy of your personal data in a structured, commonly used, and machine-readable format.

### 6.5 Object to Processing

You have the right to object to the processing of your personal data, especially when we process it based on legitimate interests.

For any of the above requests, please contact us using the details provided in section 10 of this policy.

## 7. Cookies and Tracking Technologies

We use cookies and other tracking technologies (e.g., web beacons, pixel tags) to enhance your experience, analyze website traffic, and improve the platform's functionality. These cookies may collect information such as:

IP address

Device and browser type

Page visits and click-through rates

Time spent on the platform

You can manage your cookie preferences through your browser settings. If you choose to disable cookies, some parts of our website may not function correctly.

### 8. International Data Transfers

As a global platform, your data may be transferred to and processed in countries outside of Cebu City, Cebu, Philippines. These countries may have different data protection laws, which may not be as stringent as those in your

jurisdiction. We ensure that appropriate safeguards are in place to protect your personal data when transferred internationally.

## 9. Children's Privacy

Our platform is not intended for children under the age of 18, and we do not knowingly collect personal information from minors. If you believe that a child has provided us with personal information, please contact us immediately, and we will take steps to delete that data.

#### 10. Contact Us

If you have any questions, concerns, or requests related to this Privacy Policy, or if you wish to exercise any of your privacy rights, please contact us at:

Email: support@bitaecosystem.org

Address: Cebu City, Cebu, Philippines, 6000

We will respond to your inquiries in accordance with applicable laws.

### 11. Changes to this Privacy Policy

We may update this Privacy Policy periodically. We will notify you of significant changes by posting an updated policy on our platform, and if necessary, we will provide you with additional notifications. Please review this Privacy Policy periodically to stay informed about how we protect your personal information.

## 12. Third-Party Links and Services

Our platform may contain links to third-party websites or services that are not operated or controlled by BIT Access. This Privacy Policy does not apply to those third-party sites, and we are not responsible for the privacy practices or the content of those sites. We encourage you to review their privacy policies.

#### 13. Sensitive Data

We do not request or process sensitive personal data, such as health information, racial or ethnic origin, or religious beliefs, unless explicitly required for a specific service or in accordance with applicable legal requirements. If you provide such sensitive data, you give us consent to use it in accordance with this Privacy Policy.

## 14. Incident Management

In the event of a data breach or security incident, BIT Access will promptly notify affected users and the relevant authorities as required by the laws of the Philippines. We will also take all necessary steps to mitigate the impact of the breach and prevent future occurrences.

## 15. Use of Data for Research and Development

BIT Access may use anonymized or aggregated data for internal research, platform development, and statistical analysis to enhance the functionality of our services. Such data will not personally identify any individual user.

#### 16. Data Minimization

We are committed to collecting only the minimum amount of personal data necessary to fulfill the purposes stated in this Privacy Policy. We will continuously assess and review our data collection practices to ensure they remain relevant, accurate, and limited to what is necessary.

## 17. Cross-Border Data Transfer Compliance

If your data is transferred to jurisdictions outside the Philippines, BIT Access will ensure that the transfer complies with applicable data protection laws, including ensuring that adequate safeguards are in place to protect your personal data.

## 18. Employee Training and Awareness

BIT Access is committed to ensuring that its employees and contractors are trained and aware of their responsibilities regarding the protection of personal data. Our employees are required to follow strict confidentiality agreements and data protection protocols.

## 19. Opt-Out of Analytics

Users may opt out of analytics services used on the platform, including third-party analytics tools. Instructions on how to opt out of specific tools will be provided within your account settings or through third-party service providers.

## 20. Right to Lodge a Complaint

If you believe that your privacy rights have been violated, you have the right to lodge a complaint with the appropriate data protection authority in Cebu City or the Philippines.

## 21. Third-Party Sharing for Legal or Safety Reasons

We may share your information in certain circumstances where it is necessary to protect our legal rights, prevent harm, or ensure the safety of users and the platform.

## 22. Audit and Compliance

BIT Access will undergo regular audits and reviews to ensure compliance with this Privacy Policy, and the results may be shared with users as necessary to maintain transparency.

## 23. Impact of Privacy Policy on Services

This Privacy Policy is an essential component of your agreement with BIT Access. By continuing to use our services, you agree to the terms and conditions outlined in this document. Failure to comply with the privacy policy may result in the suspension or termination of your access to the platform.

## 24. Right to Withdraw Consent

If we rely on your consent for the processing of personal data, you may withdraw your consent at any time. Please note that the withdrawal of consent will not affect the lawfulness of processing based on consent before its withdrawal.

## 25. Data Transfer and Availability

We commit to ensuring that your data is available when you need it and accessible in a format that allows you to manage your account or take action as necessary. Our infrastructure supports data availability, backups, and redundant systems.

### 26. Ethical Data Practices

We uphold high ethical standards in the processing of your personal data, ensuring transparency and fairness in all our data handling activities. We take measures to avoid any misuse of your information.

### 27. Data Deletion Mechanism

If you decide to delete your account or data, BIT Access will work with you to ensure that your information is permanently erased from our systems within a reasonable time frame.

## 28. Security Testing and Monitoring

To ensure the security of your data, BIT Access employs continuous testing, monitoring, and vulnerability scanning to detect and mitigate potential threats or attacks.

## 29. Emergency Data Access

In case of an emergency or unforeseen circumstances, BIT Access may need to temporarily grant emergency access to data under strict supervision for investigative or risk management purposes.

## 30. Review and Updates of Policy

This Privacy Policy will be reviewed periodically to ensure its accuracy and effectiveness. Any changes will be communicated via updates on our platform, and significant changes will be highlighted for your convenience.

## **CONTACT US**

Connect with Us at

# **BIT ACCESS ECOSYSTEM**

Official Social Media Accounts

Website: https://bitaecosystem.org

Email Ad: <a href="mailto:support@bitaecosystem.org">support@bitaecosystem.org</a>

Alternative Email: bitaecosystem@gmail.com

FB: https://www.facebook.com/bitaecosystemofficial

TWT: https://x.com/bitaecosystem

YTB: https://www.youtube.com/@bitaecosystemofficial

TG: https://t.me/bitaecosystemofficial

GIT: https://www.github.com/bitaecosystemofficial